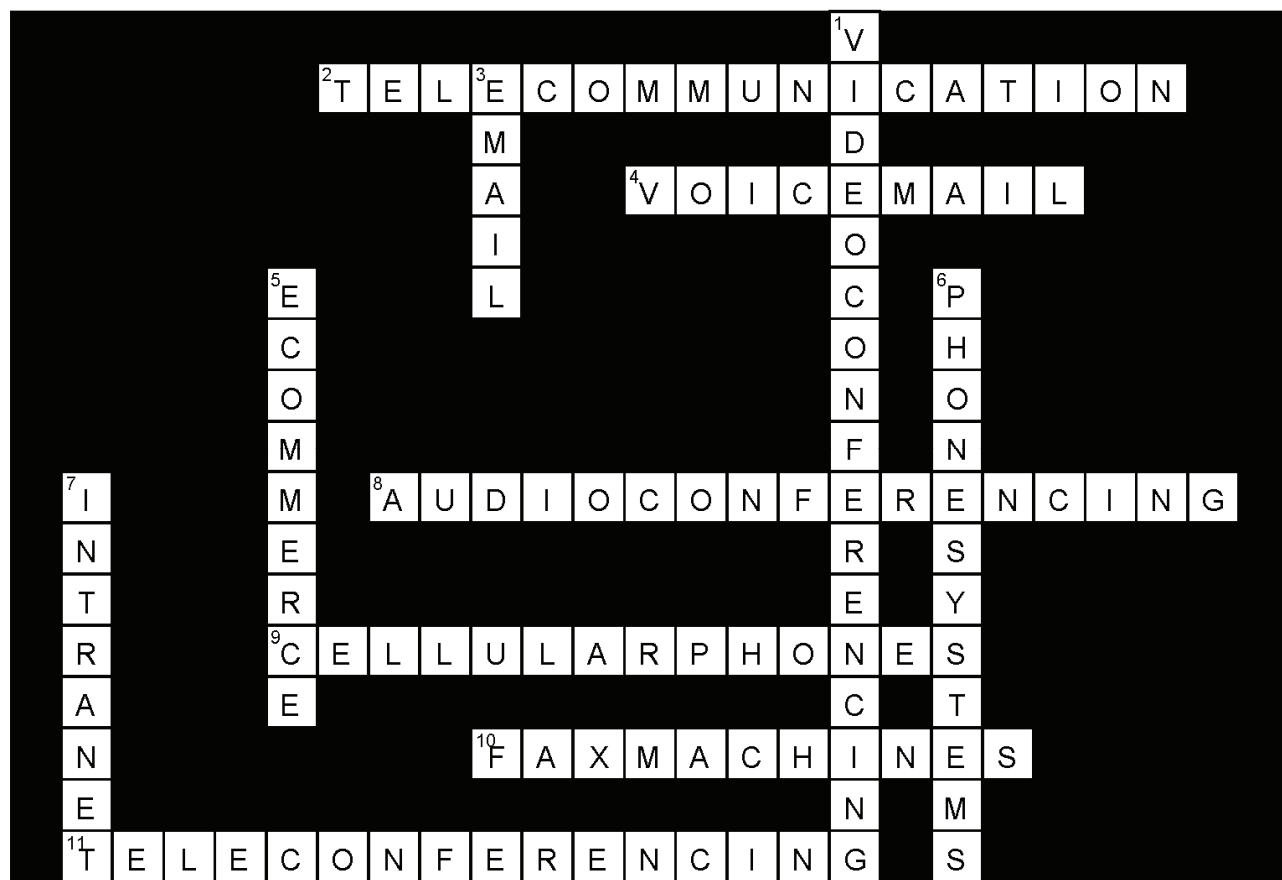


Telecommunications Basics



Across

2. Communication (transmission or reception) of voice, data and other signals across a distance
[TELECOMMUNICATION]

4. An electronic system storing and transferring voice messages [VOICEMAIL]

8. Also known as a conference call; is a meeting between different locations occurring by way of special telephone connections [AUDIOCONFERENCING]

9. Wireless telephones allowing voice and data to be exchanged using radio frequencies or telephone signals
[CELLULARPHONES]

10. Are telephones transmitting pieces of paper electronically through telephone lines
[FAXMACHINES]

11. Interactive communication between several people at different locations; Is used by large companies on national or global sites; Allows employees from various long distance sites to participate in the same phone call at the same time [TELECONFERENCING]

Down

1. A conference call involving two or more sites or meeting areas; Is the ability to communicate via video and audio with videoconferencing equipment and the necessary phone lines or broadband (Internet) connections [VIDEOCONFERENCING]

3. Enables people to send electronic messages with the click of a button; Delivers messages via the Internet in seconds rather than days [EMAIL]

5. Electronic Commerce is business or commercial transactions occurring over the Internet [ECOMMERCE]

6. Are singular-user or multi-line systems; Transmit voice, data and other signals through the telephone line [PHONESYSTEMS]

7. A private Local Area Network (LAN) for use by everyone within an organization or company [INTRANET]